

Colt Kittredge

IT Security Specialist | Web Application Penetration Tester | CEH

EXPERIENCE

Voya Financial

May 2022 – Present

IT Security Specialist

Remote

- Perform offensive security testing on internally and externally facing client-facing web applications and APIs in a hybrid environment
- Conduct manual and automated web application penetration testing to identify exploitable vulnerabilities prior to production release
- Execute reconnaissance and server-level testing using port scanning and targeted enumeration
- Identify and validate OWASP Top 10 vulnerabilities, including misconfigurations, authentication/authorization issues, and XSS
- Document findings in ServiceNow, collaborate directly with developers, and walk teams through exploit scenarios
- Perform iterative remediation testing in non-production environments and support scheduled and ad-hoc testing cycles (~50+ annually)

U.C. San Francisco

Dec 2021 – May 2022

IT Help Desk Technician
San Francisco, CA

- Provided Tier 1–2 support for Windows and macOS environments in a high-volume enterprise setting
- Resolved hardware, software, and account access issues using Active Directory, LogMeIn, and ServiceNow
- Independently managed ~25 tickets per day with consistent documentation quality
- Communicated technical issues and resolutions clearly to non-technical users

New York Film Academy

Jan 2020 – Dec 2021

IT Help Desk Associate
Burbank, CA

- Supported a macOS-heavy environment with locally managed user accounts and Google Workspace
- Built, configured, and deployed end-user systems for a 500+ employee environment
- Assisted with basic infrastructure support, including switches, cabling, and Aruba wireless access points
- Supported AV systems for meetings and live/streamed events (Zoom, Twitch)

EDUCATION

Utica University - B.S. Cybersecurity, Emphasis on Cyber Operations - Cum Laude
Utica, NY

OTHER

- **Technical Skills:** Web Application Penetration Testing, API Security, OWASP Top 10, Burp Suite, Nmap, Metasploit, Manual & Automated Testing, Vulnerability Assessment, Remediation Validation, ServiceNow